



Social Welfare supports for those arriving from Ukraine under the EU Temporary Protection Directive

The European Union Temporary Protection Directive has now been activated in response to the Ukraine crisis.

If you are a Ukrainian citizen or if you are fleeing Ukraine and are covered by the Directive, the Government of Ireland will provide support and services to assist you as you establish yourself in Ireland.

You can find information below on what income supports you can get while you are in Ireland and how to get these supports and services.

We are here to help and support you during your time here.

Getting public services when you arrive in Ireland

To get government public services you will need a Personal Public Services Number (PPSN).

Your PPSN is a unique reference number that helps you get social welfare benefits and public services in Ireland.

A PPSN is always 7 numbers followed by either one or two letters.

Getting a Personal Public Services Number (PPSN)

To get a PPSN, you should go to your local department office. These are called Intreo Centres or Branch Offices. Here our staff will help you to get a PPSN.



All adults and children will need their own PPSN.

Please do not apply for a PPSN online as special arrangements have been made in the department's offices to process your PPSN as quickly as possible.

If you already have an Irish PPSN, please bring this with you to your nearest Intreo Centre or local Branch Office. If you are staying in Cork City, please attend this office:

Department of Social Protection, Hanover Street, Cork, T12 PX62

If you are staying outside Cork City, please find your nearest office:

- Bandon Branch Office, 96 North Main Street, Bandon, Co Cork, P72 DY64
- Bantry Branch Office, Bridge Street, Bantry, Co Cork, P75 RY96
- Carrigaline Intreo Centre The Maltings, Main Street, Carrigaline, Co. Cork, P43 EH01
- Clonakilty Branch Office Unit 2, Supervalu Shopping Centre, Faxbridge, Clonakilty, Co. Cork, P85 FT50
- Cobh Intreo Centre, Lynch's Quay, Cobh, Co Cork, P24 PY06
- Fermoy Branch Office, O'Rahilly Row, Fermoy, Co. Cork, P61 AC86
- Kinsale, Market Lane, Kinsale, Co. Cork , P17 WD98
- Macroom Branch Office , Millstreet Road, Macroom, Co. Cork, P12 FT86
- Mallow Branch Office, 72 Off Main Street, Mallow, Co. Cork, P51 YO74
- Midleton Branch Office, Enterprise Park, Dwyer Road, Midleton, Co Cork
- Newmarket Branch Office , Main Street, Newmarket, Co. Cork, P51 WC83
- Skibbereen, Mardyke Street , Skibbereen , Co. Cork , P81 XC04
- Youghal, 59 South Main Street, Youghal, Co. Cork, P36 XV72



What you need to bring

To get a PPSN you will need to bring:

the relevant letter you get from the Department of Justice confirming your status if you have it

You will also need to bring a form of identification such as

- your Ukrainian National Identity Card

or

- your Ukrainian Passport

or

- another form of identification

Income supports

The department will provide you with an income support in the form of a Supplementary Welfare Allowance. This is a weekly social welfare payment and is also paid for adult and child dependants.

This table shows the rates of payment for Supplementary Welfare Allowance:

Supplementary Welfare Allowance rates

Age	Maximum personal rate	Increase for an adult dependant	Increase for a child dependant
Aged 25 and over	€206	€138	€40 for a child aged under 12
Aged 18-24 and living independently *	€206	€138	€48 for a child aged 12 or over
Aged 18-24 and not living independently	€117.70	€117.70	People aged 18-24 with children qualify for the maximum personal rate of €206



Child Benefit

The department will pay Child Benefit to parents or guardians for each child aged under 16 years. Child Benefit is €140 a month for each child. It is paid on the first Tuesday of every month.

You can also get Child Benefit for children aged 16 and 17 if they are in full-time education or full-time training or have a disability and cannot support themselves.

Apply for income supports

You can apply for income supports at your local Intreo Centre or Branch Office. Here our staff will help you with your applications and to get your PPSN.

You will also be able to apply for income supports for yourself and any adult or child dependants you have.

Getting a payment

This income support will be paid weekly into your local post office. You will have been given the details of your local Post Office as well as the opening hours by our staff at your local department office.

If you have children who are eligible for Child Benefit, you will get this monthly payment on the first Tuesday of every month. This will also be paid into your local Post Office.

Contact

To get support, please contact the local Intreo Centre or Branch Office listed on page 2.